Operator's Manual

Vibratory Rammer BS 60-2i BS 70-2i





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Trademarks	All trademarks referenced in this manual are the property of their respective owners.
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Original instructions	This Operator's Manual presents the original instructions. The original language of this Operator's Manual is American English.

Foreword

SAVE THESE INSTRUCTIONS—This manual contains important instructions for the machine models below. These instructions have been written expressly by Wacker Neuson Production Americas LLC and must be followed during installation, operation, and maintenance of the machines.

Machine	Item number
BS 60-2i	0009339 Rev 124, 200 and higher 0009393 Rev 123, 200 and higher 0009419 Rev 125 0009419 Rev 127, 200 and higher 0009420 Rev 126, 200 and higher 0620613 Rev 100, 200 and higher 0620614 Rev 100, 200 and higher
BS 70-2i	0009341 Rev 123, 200 and higher 0009401 Rev 123, 200 and higher 0009426 Rev 125, 200 and higher 0009428 Rev 126, 200 and higher

Machine documentation

- From this point forward in this documentation, Wacker Neuson Production Americas LLC will be referred to as Wacker Neuson.
- Keep a copy of the Operator's Manual with the machine at all times.
- Use the separate Parts Book supplied with the machine to order replacement parts.
- Refer to the separate Repair Manual for detailed instructions on servicing and repairing the machine.
- If you are missing any of these documents, please contact Wacker Neuson to order a replacement or visit www.wackerneuson.com.
- When ordering parts or requesting service information, be prepared to provide the machine model number, item number, revision number, and serial number.

Expectations for information in this manual

- This manual provides information and procedures to safely operate and maintain the above Wacker Neuson model(s). For your own safety and to reduce the risk of injury, carefully read, understand, and observe all instructions described in this manual.
 - Wacker Neuson expressly reserves the right to make technical modifications, even without notice, which improve the performance or safety standards of its machines.
 - The information contained in this manual is based on machines manufactured up until the time of publication. Wacker Neuson reserves the right to change any portion of this information without notice.

CALIFORNIA
Proposition
65 WarningEngine exhaust, some of its constituents, and certain vehicle components, contain
or emit chemicals known to the State of California to cause cancer and birth
defects or other reproductive harm.



Laws pertaining to spark arresters	NOTICE: State Health Safety Codes and Public Resources Codes specify that in certain locations spark arresters be used on internal combustion engines that use hydrocarbon fuels. A spark arrester is a device designed to prevent accidental dis charge of sparks or flames from the engine exhaust. Spark arresters are qualified and rated by the United States Forest Service for this purpose. In order to comply with local laws regarding spark arresters, consult the engine distributor or the loca Health and Safety Administrator.	
Manufacturer's approval	This manual contains references to <i>approved</i> parts, attachments, and modifica- tions. The following definitions apply:	
	 Approved parts or attachments are those either manufactured or provided by Wacker Neuson. 	
	 Approved modifications are those performed by an authorized Wacker Neuson service center according to written instructions published by Wacker Neuson. 	
	 Unapproved parts, attachments, and modifications are those that do not meet the approved criteria. 	
	Unapproved parts, attachments, or modifications may have the following conse- quences:	
	 Serious injury hazards to the operator and persons in the work area Permanent damage to the machine which will not be covered under warranty Contact your Wacker Neuson dealer immediately if you have questions about approved or unapproved parts, attachments, or modifications. 	





EC Declaration of Conformity

Manufacturer

Wacker Neuson Production Americas LLC, N92W15000 Anthony Avenue, Menomonee Falls, Wisconsin 53051 USA

Product

Product	BS 60-2, BS 60-2i, BS 70-2, BS 70-2i
Product category	Vibratory Rammer
Product function	To compact soil
Item number	0009417, 0009421, 0009419, 0009420, 0009424, 0009425, 0009427, 0009426, 0009428
Net installed power	BS 60-2, BS 60-2i: 1,8 kW BS 70-2, BS 70-2i: 2,0 kW
Measured sound power level	106 dB(A)
Guaranteed sound power level	108 dB(A)

Conformity Assessment Procedure

According to ANNEX VIII

Notified Body

Lloyds Register Quality Assurance Limited (Notified Body No 0088) 71 Fenchurch Street, London EC3M 4BS, United Kingdom

Directives and Standards

We hereby declare that this product meets and complies with the relevant regulations and requirements of the following directives and standards:

2006/42/EC, 2000/14/EC, 2004/26/EC, 2004/108/EC, EN 500-1, EN 500-4

Authorized Person for Technical Documents

Axel Häret, Wacker Neuson Produktion GmbH & Co. KG, Preußenstraße 41, 80809 München

Menomonee Falls, WI, USA, 11.02.2013

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Original Declaration of Conformity

	Forew	vord	3
	EC De	eclaration of Conformity	5
1	Safety	/ Information	9
	1.1 1.2 1.3 1.4 1.5 1.6	Signal Words Used in this Manual Machine Description and Intended Use Safety Guidelines for Operating the Machine Safety Guidelines for Lifting the Machine Service Safety Operator Safety while Using Internal Combustion Engines	10 11 12 13
2	Label	S	16
	2.1 2.2	Label Locations	
3	Lifting	g and Transporting	21
	3.1 3.2	Lifting the Rammer Transporting the Rammer	
4	Opera	tion	24
	4.1 4.2 4.3 4.4 4.5 4.6 4.7 4.8	Preparing the Machine for First Use	24 26 27 27 28 30



BS 60-2i / BS 70-2i

5 Maintenance

5.1	Maintaining the Emission Control System	31
5.2	Periodic Maintenance Schedule	
5.3	Servicing the Air Cleaner	
5.4	Checking the Fuel Lines and Fittings	35
5.5	Maintaining the Shoe Hardware	35
5.6	Inspecting the Machine	
5.7	Cleaning the Engine Cooling Fins	
5.8	Cleaning and Checking the Spark Plug	
5.9	Checking and Changing the Ramming System Oil	
5.10	Adjusting the Idle Speed	41
5.11	Inspecting and Cleaning the Fuel Filter	42
5.12	Replacing the In-Line Fuel Filter	43
5.13	Long-Term Storage	44
5.14	Machine Disposal / Decommissioning	45

6 Basic Troubleshooting

7 Technical Data

7.1Rammer477.2Sound Measurements487.3Vibration Measurements487.4Dimensions49

8 Emission Control Systems Information and Warranty 50

8.1	Emission Control System Background Information	.50
8.2	Limited Defect Warranty for Wacker Neuson Emission Control	
	Systems	.51



46 47

1 Safety Information

1.1 Signal Words Used in this Manual

This manual contains DANGER, WARNING, CAUTION, *NOTICE*, and NOTE signal words which must be followed to reduce the possibility of personal injury, damage to the equipment, or improper service.



This is the safety alert symbol. It is used to alert you to potential personal hazards.
Obey all safety messages that follow this symbol.



DANGER

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

To avoid death or serious injury from this type of hazard, obey all safety messages that follow this signal word.



WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

To avoid possible death or serious injury from this type of hazard, obey all safety messages that follow this signal word.



CAUTION

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

To avoid possible minor or moderate injury from this type of hazard, obey all safety messages that follow this signal word.

NOTICE: Used without the safety alert symbol, NOTICE indicates a situation which, if not avoided, could result in property damage.

Note: A Note contains additional information important to a procedure.



Safety Information

1.2 Machine Description and Intended Use

This machine is a vibratory rammer. The Wacker Neuson Rammer consists of a gasoline or diesel engine, a clutch, a fuel tank, a spring-loaded ramming system, a ramming shoe, and a handle. The engine transmits power through the ramming system and ramming shoe, generating percussive impact force to compact soil. The operator guides and controls the machine from behind using the handle.

This machine is intended to be used for compacting cohesive, mixed, and granular soils in confined areas.

This machine has been designed and built strictly for the intended use described above. Using the machine for any other purpose could permanently damage the machine or seriously injure the operator or other persons in the area. Machine damage caused by misuse is not covered under warranty.

The following are some examples of misuse:

- Using the machine as a ladder, support, or work surface
- Using the machine to carry or transport passengers or equipment
- Using the machine as a hammer or for other demolition work
- Attaching the machine to any other machine
- Operating the machine outside of factory specifications
- Operating the machine in a manner inconsistent with all warnings found on the machine and in the Operator's Manual

This machine has been designed and built in accordance with the latest global safety standards. It has been carefully engineered to eliminate hazards as far as practicable and to increase operator safety through protective guards and labeling. However, some risks may remain even after protective measures have been taken. They are called residual risks. On this machine, they may include exposure to:

- Heat, noise, exhaust, and carbon monoxide from the engine
- Fire hazards from improper refueling techniques
- Fuel and its fumes
- Personal injury from improper lifting techniques or operating techniques

To protect yourself and others, make sure you thoroughly read and understand the safety information presented in this manual before operating the machine.



BS 60-2i / BS 70-2i

1.3 Sat	ety Guidelines for Operating the Machine
Operator training	 Before operating the machine: Read and understand the operating instructions contained in all manuals delivered with the machine. Familiarize yourself with the location and proper use of all controls and safety devices. Contact Wacker Neuson for additional training if necessary.
	 When operating this machine: Do not allow improperly trained people to operate the machine. People operating the machine must be familiar with the potential risks and hazards associated with it.
Operator qualification	 Only trained personnel are permitted to start, operate, and shut down the machine. They also must meet the following qualifications: have received instruction on how to properly use the machine are familiar with required safety devices The machine must not be accessed or operated by: children people impaired by alcohol or drugs
Application area	 Be aware of the application area. Keep unauthorized personnel, children, and pets away from the machine. Remain aware of changing positions and the movement of other equipment and personnel in the application area/job site. Be aware of the application area. Do not operate the machine in areas that contain flammable objects, fuels, or products that produce flammable vapors.
Safety devices, controls, and attachments	 Only operate the machine when: All safety devices and guards are in place and in working order. All controls operate correctly. The machine is set up correctly according to the instructions in the Operator's Manual. The machine is clean. The machine's labels are legible. To ensure safe operation of the machine: Do not operate the machine if any safety devices or guards are missing or inoperative. Do not modify or defeat the safety devices. Only use accessories or attachments that are approved by Wacker Neuson.



Safety Information

Safe operating practices	 When operating this rammer: Remain aware of the rammer's moving parts. Keep hands, feet, and loose clothing away from the rammer's moving parts. When working near the edges of pits, slopes, trenches and platforms, always operate the rammer in such a way that there is no possibility of it tipping over or falling in.
	When operating this rammer:
	 Do not operate a rammer in need of repair.
	 Do not tamper with or disable the function of operating controls.
	 Do not leave the rammer running unattended.
Personal Protective Equipment (PPE)	 Wear the following Personal Protective Equipment (PPE) while operating this machine: Close-fitting work clothes that do not hinder movement Safety glasses with side shields Hearing protection Safety-toed footwear
After Use	 Stop the engine when the machine is not being operated. Close the fuel valve on engines equipped with one when machine is not being operated. Ensure that the machine will not tip over, roll, slide, or fall when not being operated. Store the machine properly when it is not being used. The machine should be stored in a clean, dry location out of the reach of children.

1.4 Safety Guidelines for Lifting the Machine

When lifting the machine:

- Make sure slings, chains, hooks, ramps, jacks, forklifts, cranes, hoists, and any other type of lifting device used is attached securely and has enough weightbearing capacity to lift or hold the machine safely. See section *Technical Data* for machine weight.
- Remain aware of the location of other people when lifting the machine.
- Only use the lifting points and tie-downs described in the Operator's Manual.
- Make sure the transporting vehicle has sufficient load capacity and platform size to safely transport the machine.

To reduce the possibility of injury:

- Do not stand under the machine while it is being lifted or moved.
- Do not get onto the machine while it is being lifted or moved.

BS 60-2i / BS 70-2i

1.5 Service Safety

Service training	 Before servicing or maintaining the machine: Read and understand the instructions contained in all manuals delivered with the machine. Familiarize yourself with the location and proper use of all controls and safety devices. Only trained personnel shall troubleshoot or repair problems occurring with the machine. Contact Wacker Neuson for additional training if necessary.
	 Do not allow improperly trained people to service or maintain the machine. Personnel servicing or maintaining the machine must be familiar with the associated potential risks and hazards.
Precautions	 Follow the precautions below when servicing or maintaining the machine. Read and understand the service procedures before performing any service to the machine. All adjustments and repairs must be completed before operating the machine. Do not operate the machine with a known problem or deficiency. All repairs and adjustments shall be completed by a qualified technician. Turn off the machine before performing maintenance or making repairs. Remain aware of the machine's moving parts. Keep hands, feet, and loose clothing away from the machine's moving parts. Reinstall the safety devices and guards after repair and maintenance procedures are complete.
Machine modifications	 When servicing or maintaining the machine: Use only accessories/attachments that are approved by Wacker Neuson. When servicing or maintaining the machine: Do not defeat safety devices. Do not modify the machine without the express written approval of Wacker Neuson.
Replacing parts and labels	 Replace worn or damaged components. Replace all missing and hard-to-read labels. When replacing electrical components, use components that are identical in rating and performance to the original components. When replacement parts are required for this machine, use only Wacker Neuson replacement parts or those parts equivalent to the original in all types of specifications, such as physical dimensions, type, strength, and material.



Safety Information

Cleaning

When cleaning and servicing the machine:

- Keep the machine clean and free of debris such as leaves, paper, cartons, etc.
- Keep the labels legible.

When cleaning the machine:

- Do not clean the machine while it is running.
- Never use gasoline or other types of fuels or flammable solvents to clean the machine. Fumes from fuels and solvents can become explosive.

Personal Protective Equipment (PPE)
Wear the following Personal Protective Equipment (PPE) while servicing or maintaining this machine:

Close-fitting work clothes that do not hinder movement
Safety glasses with side shields

- Hearing protection
- Safety-toed footwear

In addition, before servicing or maintaining the machine:

- Tie back long hair.
- Remove all jewelry (including rings).

Safe service practices

- Do not alter engine speeds. Run the engine only at speeds specified in Technical Data.
- Do not operate the machine without an air cleaner.
- Disconnect the spark plug before servicing to avoid accidental start-up.
- Do not crank a flooded engine with the spark plug removed. Fuel trapped in the cylinder will squirt out the spark plug opening.
- Do not test for spark if the engine is flooded or the smell of gasoline is present.
 A stray spark could ignite the fumes.



1.6 Operator Safety while Using Internal Combustion Engines



WARNING

Internal combustion engines present special hazards during operation and fueling. Failure to follow the warnings and safety standards could result in severe injury or death.

Read and follow the warning instructions in the engine owner's manual and the safety guidelines below.



DANGER

Exhaust gas from the engine contains carbon monoxide, a deadly poison. Exposure to carbon monoxide can kill you in minutes.

NEVER operate the machine inside an enclosed area, such as a tunnel, unless adequate ventilation is provided through such items as exhaust fans or hoses.

Operating safety

When running the engine:

- Keep the area around exhaust pipe free of flammable materials.
- Check the fuel lines and the fuel tank for leaks and cracks before starting the engine. Do not run the machine if fuel leaks are present or the fuel lines are loose.

When running the engine:

- Do not smoke while operating the machine.
- Do not run the engine near sparks or open flames.
- Do not touch the engine or muffler while the engine is running or immediately after it has been turned off.
- Do not operate a machine when its fuel cap is loose or missing.
- Do not start the engine if fuel has spilled or a fuel odor is present. Move the machine away from the spill and wipe the machine dry before starting.

Refueling safety

When refueling the engine:

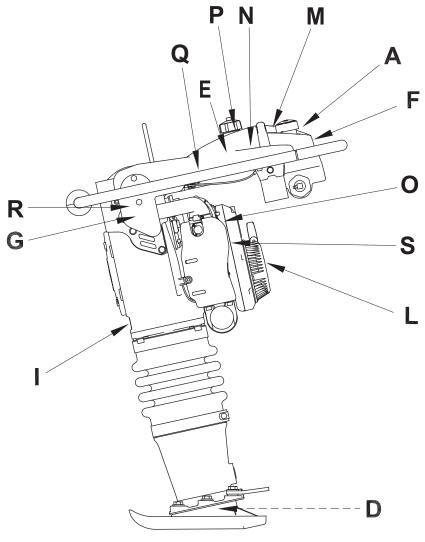
- Clean up any spilled fuel immediately.
- Refill the fuel tank in a well-ventilated area.
- Reinstall the fuel tank cap after refueling.
- Do not smoke.
- Do not refuel a hot or running engine.
- Do not refuel the engine near sparks or open flames.
- Use suitable tools for refueling (for example, a fuel hose or funnel).
- Do not refuel if the machine is positioned in a truck fitted with a plastic bed liner. Static electricity can ignite the fuel or fuel vapors.



Labels

2 Labels

2.1 Label Locations

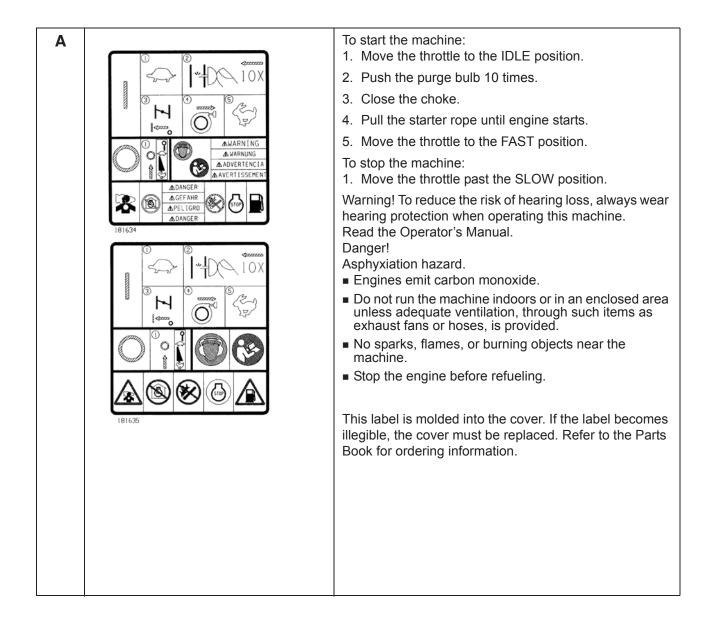


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BS 60-2i / BS 70-2i

2.2 Label Meanings

Labels





D		Warning! Springs are compressed. Release cover slowly to avoid spring ejection. See the Repair Manual for proper disassembly instructions.
F	162853	For optimal control, performance, and minimal hand/arm vibration, grasp handle as shown. Read the Operator's Manual.
G	LwA 108dB	Guaranteed sound power level in dB(A).
I	A B C D K	A nameplate listing the model number, item number, revision number, and serial number is attached to each unit. Please record the information found on this name- plate so it will be available should the nameplate become lost or damaged. When ordering parts or requesting service information, you will always be asked to specify the model number, item number, revision number, and serial number of the unit.

BS 60-2i / BS 70-2i

Labels

L		Emission control information This engine is certified to operate on regular unleaded gasoline and two-cycle oil located in separate tanks Displacement 80cc Exhaust emissions control system: OC Engine family: DW1XS.0805CA This engine meets U.S. EPA exhaust regulations for 2013 This equipment meets U.S. EPA evaporative regulations using certified components Emission compliance period: 300 hours (heavy use) This engine is certified to operate on regular unleaded gasoline mixed with two cycle oil at 50:1–100:1 ratio. Read the Operator's Manual.
Μ	GASOLINE BENZIN GASOLINA ESSENCE 0150194	Gasoline
N		Turtle = Idle/slow engine speed Rabbit = Full/fast engine speed This label is molded into the cover. If the label becomes illegible, the cover must be replaced. Refer to the Parts Book for ordering information.
0		 Move the throttle to the IDLE position. Close the choke.





Labels

Р	Schield Office Ander Strategy	Engine oil tank.
Q	Operation of This Equipment May Create Sparks That Can Start Fries Around Dry Vegetation. A Spark Arreator May Re Required: The Operator Should Contact Local Free Agencies For Laws of Regulations Relating to Fire Prevention Requirements. Fire CAL PRC. CODE	WARNING Operation of this equipment may create sparks that can start fires around dry vegetation. A spark arrester may be required. The operator should contact local fire agen- cies for laws or regulations relating to fire prevention requirements.
R	U.S. PAT. Nos.: OTHER U.S. AND FOREIGN PATENTS PENDING	This machine may be covered by one or more patents.
S	This spark ignition system complies with the Canadian standard ICES-002. Ce système d'allumage par étincelle est conforme à la norme NMB-002 du Canada. 5200006222	This spark ignition system complies with the Canadian standard ICES-002.



3 Lifting and Transporting

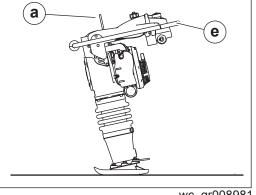
3.1 Lifting the Rammer

 Lifting device (crane or hoist) capable of supporting the rammer's weight (see Requirements the identification plate on the rammer)

- Lifting gear (hooks, slings, and/or chains) capable of supporting the rammer's weight
- Engine stopped and cool to the touch

Procedure Perform the procedure below to lift the rammer.

1. Attach the lifting gear to the central lifting cable (a).



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WARNING

Crushing hazard. Do not use the guide handle (e) to lift the rammer.

Use only the central lifting cable to lift the rammer.



WARNING

Crushing hazard. Do not use the central lifting cable if there are any signs of cut wires, excessive wear, or other defects.

- Always inspect the central lifting cable for wear, damage, or abuse. Replace a damaged lifting cable immediately.
- Protect the central lifting cable from all sharp edges.

2. Lift the rammer a short distance, making sure that all connections are secure.

3. Continue lifting the rammer as required.



Lifting and Transporting

3.2 Transporting the Rammer

Overview This rammer can be transported in a vehicle, or manually, depending on job site conditions and distance to be traveled.

NOTICE: Do not tow this rammer.

Requirements • Engine stopped and cool to the touch

- Lifting devices and gear
- Fuel tank drained (if transporting horizontally)

Transporting in a vehicle

Perform the procedure below to transport the rammer in a vehicle.



WARNING

Lifting injury. This machine is too heavy to lift without mechanical assistance.

- Do not attempt to lift or carry the rammer without using appropriate lifting devices and gear as described in *Lifting the Rammer*.
- 1. Lift the rammer into the transport vehicle. See Lifting the Rammer.
- 2. Secure the rammer to the transport vehicle in the upright position to prevent it from tipping, falling, or rolling.

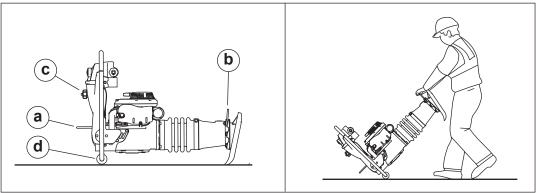
This procedure continues on the next page.



Continued from the previous page.

If the rammer cannot be secured in the upright position,

- a. Drain the fuel tank to prevent fuel from leaking from the cap (c).
- b. Lay the rammer down only as shown and tie it to the vehicle at points (a) and (b).



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Transporting
manuallyRollers (d) enable the rammer to be rolled from one location to another. Perform
the procedure below to transport the rammer manually.

- 1. Drain the fuel tank to prevent fuel from leaking from the cap.
- 2. Lay the rammer down as shown.
- 3. Raise the rammer by the lifting handle (b).
- 4. Roll the rammer forward or backward as needed.



Operation

Operation 4

Preparing the Machine for First Use 4.1

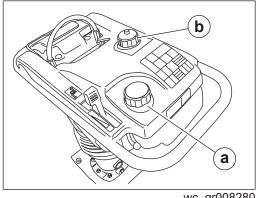
Preparing for first use

To prepare your machine for first use:

- 1. Make sure all loose packaging materials have been removed from the machine.
- 2. Check the machine and its components for damage. If there is visible damage, do not operate the machine! Contact your Wacker Neuson dealer immediately for assistance.
- 3. Take inventory of all items included with the machine and verify that all loose components and fasteners are accounted for.
- 4. Attach component parts not already attached.
- 5. Add fluids as needed and applicable, including fuel, engine oil, and battery acid.
- Move the machine to its operating location.

4.2 **Recommended Fuel**

The engine requires regular unleaded gasoline and Wacker Neuson two-cycle oil (or an equivalent). No premixing of the gasoline and oil is required. Mixing of the gasoline and oil is done automatically by the machine. The machine has two tanks: one for the gasoline (a), and one for the two-cycle oil (b). Fill the tanks as needed. See chapter Technical Data for fuel and oil specifications.



wc gr008280

Use of oxygenated fuels

Some conventional gasolines are blended with alcohol. These gasolines are collectively referred to as oxygenated fuels. If you use an oxygenated fuel, be sure it is unleaded and meets the minimum octane rating requirement.

Before using an oxygenated fuel, confirm the fuel's contents. Some states and provinces require this information to be posted on the fuel pump.

The following is the Wacker Neuson approved percentage of oxygenates:

ETHANOL - (ethyl or grain alcohol) 10% by volume. You may use gasoline containing up to 10% ethanol by volume (commonly referred to as E10). Gasoline



BS 60-2i / 70-2i

containing more than 10% ethanol (such as E15, E20, or E85) may not be used because it could damage the engine.

If you notice any undesirable operating symptoms, try another service station, or switch to another brand of gasoline.

Fuel system damage or performance problems resulting from the use of an oxygenated fuel containing more than the percentages of oxygenates mentioned above are not covered under warranty.



4.3 Refueling the Machine

Requirements

- Machine shut down
- Engine cool
- Machine standing upright on the ramming shoe
- Fresh, clean fuel supply

Procedure

Perform the procedure below to refuel the machine.

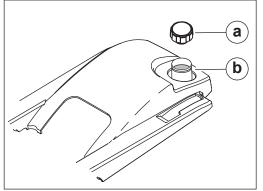


AVERTISMENT

Fire and burn hazard. Fuel and its vapors are extremely flammable.

- ► Keep all sources of ignition away from the machine while refueling.
- Do not refuel if the machine is positioned in a truck fitted with a plastic bed liner. Static electricity can ignite the fuel or fuel vapors.
- Refuel only when the machine is outdoors.
- Clean up spilled fuel immediately.

1. Remove the fuel cap (a).





2. Fill the fuel tank until the fuel level reaches the bottom of the fuel tank neck (b).



ATENȚIE

Fire and health hazard. Fuel expands when heated. Expanding fuel in an over-filled tank can lead to spills and leaks.

- Do not overfill the fuel tank.
- 3. Reinstall the fuel cap.

Result

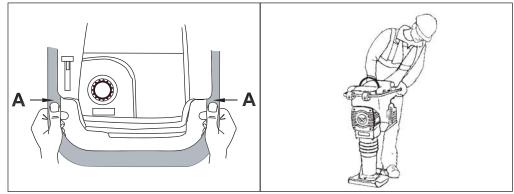
The machine has now been refueled.



4.4 **Position of the Operator**

For optimal control, performance, and minimal hand/arm vibration, follow the guidelines below when using the machine.

Grasp the handle with both hands as shown.



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Stand behind the rammer, walking slowly and guiding the direction of travel as the machine moves forward.

Nota: Hand/Arm Vibration (HAV) has been optimized for the hand position shown. Reported HAV levels are measured at position **A** in conformance with EN 1033 and ISO 5349.

4.5 Before Starting

- 1. Read safety instructions at the beginning of this manual.
- 2. Make sure that the gas tank is full, and that the oil tank is at least $\frac{1}{4}$ full.
- 3. Place rammer on loose soil or gravel. DO NOT start rammer on hard surfaces such as asphalt or concrete.



4.6 Starting, Operating, and Stopping the Machine

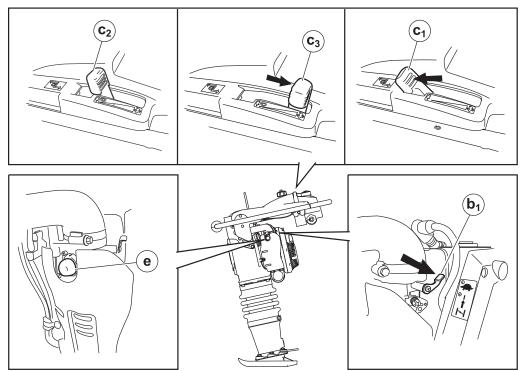
Requirements

- Rammer is in serviceable condition and has been properly maintained
- There is fuel in the tank

Starting the machine

Perform the procedure below to start the machine.

1. Move the throttle to the idle position (c2). This will automatically start the flow of fuel.



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2. Close the choke (b1).

3. Pump the purge bulb (e) 6 to 10 times or until you see fuel in the bulb.

Nota: The engine will not become flooded by pumping the purge bulb more than 10 times. Pumping the purge bulb removes air from the fuel system. It does not pump fuel into the carburetor.

4. Pull the starter rope repeatedly until the engine starts.

Multiple pulls of the starter rope (usually fewer than five) may be required to start an engine:

- on a new machine being operated for the first time
- that has not been run for a long period of time (a week or more)
- that has been run completely out of fuel
- in cold weather conditions

Ez az eljárás folytatódik a következő oldalon.



Folytatás az előző oldalra.

Operating the machine

Perform the procedure below to operate the rammer.

- 1. Move the throttle to the full position (c3). The choke will open automatically.
- 2. Guide the rammer's direction of travel. Allow the rammer to pull itself forward. Do not try to overpower the rammer.



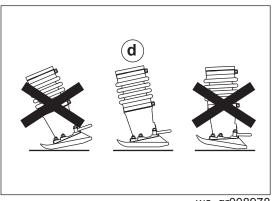
ATENȚIE

Do not lift or move the rammer to another location while it is operating. You may lose control of it.

- Stop the engine before lifting or moving the rammer to another location.
- Restart the engine only after the rammer is in place.

Safe operating practices

 For best compaction and shoe wear, the shoe must hit the ground flat (d), not on its toe or heel.



wc_gr008978

- Guide the rammer in such a way that you are not squeezed between the rammer and solid objects.
- Make sure you have solid footing when operating the rammer on uneven ground or when compacting coarse material.

Stopping the machine

- 1. Place the throttle in the idle position (c2).
- 2. Shut off the engine by moving the throttle through the detent to the off position (c1). The engine will stop and the fuel valve will close.



4.7 Emergency Shutdown Procedure

Procedure

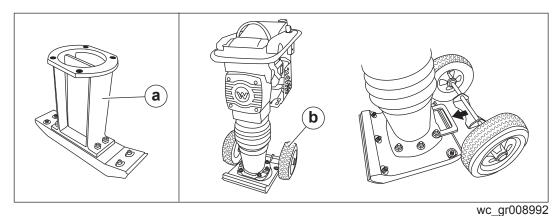
If a breakdown or accident occurs while the machine is operating, follow the procedure below:

- 1. Reduce engine speed to idle.
- 2. Stop the engine.
- 3. Close the fuel valve.
- 4. Contact the rental yard or machine owner for further instructions.

4.8 **Optional Equipment**

The following optional equipment is available:

- Foot extensions (a)—a narrow rammer foot for use in compacting trenches and in areas of limited clearance. Available sizes are 102 mm x 102 mm (4 in. x 4 in.) and 102 mm x 309 mm (4 in. x 12 in.).
- Wheel kit (b)—solid rubber tires joined to a steel axle, attached to the lifting handle by means of a slip-on retaining plate.



Contact your Wacker Neuson dealer for ordering information.



5 Maintenance



WARNING

A poorly maintained machine can malfunction, causing injuries or permanent damage to the machine.

Keep the machine in safe operating condition by performing periodic maintenance and making repairs as needed.

5.1 Maintaining the Emission Control System

Normal maintenance, replacement, or repair of emission control devices and systems may be performed by any repair establishment or individual; however, warranty repairs must be performed by a dealer/service center authorized by Wacker Neuson. The use of service parts that are not equivalent in performance and durability to authorized parts may impair the effectiveness of the emission control system and may have a bearing on the outcome of a warranty claim.



5.2 Periodic Maintenance Schedule

The table below lists basic machine maintenance. Tasks designated with check marks may be performed by the operator. Tasks designated with square bullet points require special training and equipment.

	Daily before starting	After first 5 hours	Every week or 25 hours	Every 3 months or 300 hours	Every year
Check and replace air filter as needed.	\checkmark				
Check ramming system oil level in sight- glass.	\checkmark				
Check fuel line and fittings for cracks or leaks. Replace as needed.	•				
Tighten ramming shoe hardware.					
Inspect the machine.		\checkmark	\checkmark		
Clean engine cooling fins.			\checkmark		
Clean and check spark plug gap.			•		
Change ramming system oil.*				•	
Inspect central lifting cable for wear, damage, or abuse.				\checkmark	
Replace spark plug.					•
Inspect and clean fuel filter.					\checkmark
* Change ramming system oil after first 50 hours of operation.					1

Note: If engine performance is poor, check, clean, and replace air filter elements as needed.



BS 60-2i / 70-2i

5.3 Servicing the Air Cleaner

When Inspect the air filter daily. Replace filter elements as needed.

- **Requirements** Engine stopped and cool to the touch
 - Replacement filter elements (as needed)
 - Mild detergent
 - Warm water
 - Compressed air

NOTICE: Do not run the engine without the main paper air filter (b). Severe engine damage will occur.



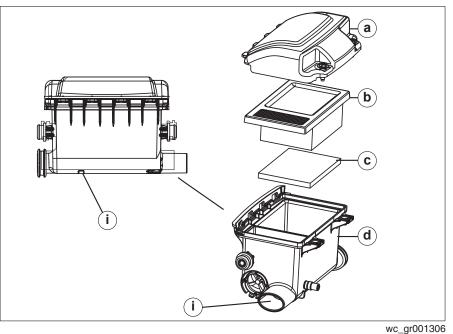
WARNING

Explosion and fire hazards.

Never use gasoline or other types of low flash point solvents for cleaning the air filter. Use only compressed air, mild detergent, and warm water.

Procedure Follow the procedure below to clean the filter elements.

1. Remove the air cleaner cover (a).



- 2. Remove the main paper filter element (b) and secondary prefilter (c) and inspect them for holes or tears. Replace the elements if they are damaged.
- 3. Main paper filter element (b): Replace the main paper filter element if it appears heavily soiled.

This procedure continues on the next page.



Continued from the previous page.

4. Prefilter (c): Clean the prefilter with low-pressure compressed air. If the prefilter is extremely soiled, wash it in a solution of mild detergent and warm water. Rinse the prefilter thoroughly in clean water. Allow it to dry thoroughly before reinstalling.

Note: Do not oil the prefilter.

5. Wipe out the filter housing (d) with a clean cloth. Do not use compressed air.

NOTICE: Do not allow dirt to get into the engine intake port (k) while cleaning. Damage to engine will result.

6. Check that the precleaner debris ejector slot (i) is clear.

Result The air cleaner has now been serviced.

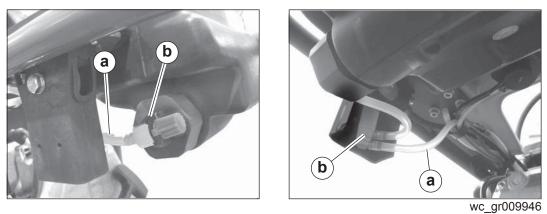


BS 60-2i / 70-2i

5.4 Checking the Fuel Lines and Fittings

When Daily before starting the machine

Procedure 1. Check the fuel lines (a) and fittings (b) for cracks and leaks.



2. Repair or replace components as needed.

Result The fuel lines and fittings have now been checked.

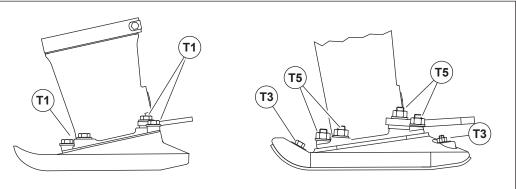
5.5 Maintaining the Shoe Hardware

When On new machines, or after replacing shoe, check and tighten shoe hardware after the first five hours of operation. Inspect hardware every week thereafter.

Procedure Torque hardware as specified.

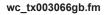
Cast Iron Shoe

Plastic Shoe



wc_gr005385

Torque	Nm	ft.lbs.
T1	86	63
Т3	19	14
T5	78.7	58





Maintenance

5.6 Inspecting the Machine

When After the first five hours, and every week or every 25 hours thereafter (whichever comes first)

Requirements • Engine stopped

- Machine cool to the touch
- Replacement parts as needed (refer to the Parts Book)

Procedure 1. Perform a walk-around inspection of the machine. Check for:

- □ Loose or missing fasteners
- Cracked, corroded, or missing parts
- □ Damaged controls



CAUTION

Injury hazard.

- Do not operate the machine if any safety devices, guards, controls, or fasteners are loose, missing, or inoperative.
- 2. Tighten loose fasteners. Replace missing fasteners as needed.
- 3. Replace damaged or missing parts. Use only Wacker Neuson replacement parts or those parts equivalent to the original in all types of specifications, such as physical dimensions, type, strength, and material.

Result The machine has now been inspected.



5.7 Cleaning the Engine Cooling Fins

When Every week, or every 25 hours (whichever comes first)

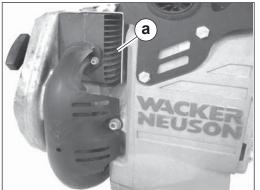
Background Clean engine cooling fins allow fresh air to freely circulate around the combustion chamber. Free air circulation is necessary to prevent the engine from overheating.

Requirements • Engine stopped and cool to the touch

Compressed air

Procedure Perform the procedure below to clean the engine cooling fins.

1. Locate the engine cooling fins (a).



wc_gr008987

2. Use compressed air to blow dirt and debris off the engine cooling fins.

Result The engine cooling fins have been cleaned.

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5.8 Cleaning and Checking the Spark Plug

When Every week, or every 25 hours (whichever comes first)

Engine stopped and cool to the touch

Requirements

- Spark plug wrench
- Spark plug gap tool
- Wire brush
- Replacement spark plug as needed (see Technical Data)



WARNING

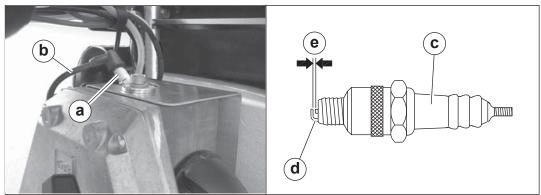
Burn hazard. The engine and muffler become very hot during operation and require cool-down time after the engine is stopped.

▶ Do not touch the engine, muffler, or spark plug until the machine is cool.

Procedure

Perform the procedure below to clean and check the spark plug.

1. Disconnect the spark plug wire (b) and remove the spark plug (a).



wc gr008988

- 2. Inspect the spark plug. Replace the spark plug if the insulator (c) is cracked or chipped.
- 3. Clean spark plug electrodes (d) with a wire brush to remove carbon deposits.
- 4. Check the electrode gap (e) and adjust as needed. See *Technical Data* for the recommended gap setting.
- 5. Reinstall the spark plug and torque it to 35-41 Nm (25.8-30.2 ft.lbs.).

NOTICE: A loose spark plug can become very hot and may cause engine damage.

Result The spark plug has now been cleaned and checked.



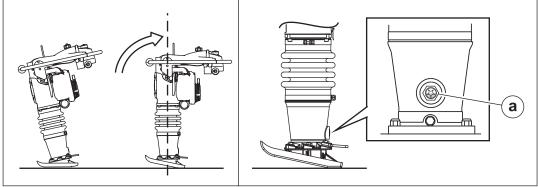
5.9 Checking and Changing the Ramming System Oil

Background Lubricating oil is distributed throughout the ramming system by the vibrating action of the rammer. Holes drilled in the piston carry oil from the bottom of the rammer to the crankcase as the rammer operates. Oil in the ramming system must be maintained at the correct level to ensure that the ramming system operates efficiently.

Checking the Perform the following procedure to check the ramming system oil level.

Note: If the rammer has been transported in the horizontal position or has recently been used, place it upright and allow it to stand in the upright position for 15 minutes before checking the oil level. This will allow the oil to settle and provide a more accurate reading.

1. Tip the rammer so that it is perpendicular with the ground.

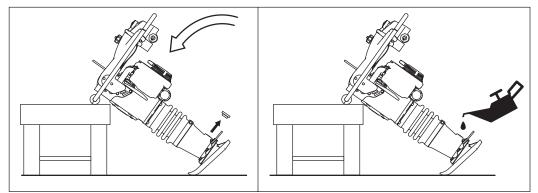


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- Check the oil through the sightglass (a). The correct oil level will fill 1/2 to 3/4 of the sightglass. Add more oil if necessary.
- Adding oil Perform the following procedure to add oil to the ramming system.

NOTICE: Do not overfill the ramming system with oil. Excessively high levels of oil can create a hydraulic lock in the ramming system. This can result in erratic operation and cause damage to the engine clutch, the ramming system, and the shoe.

1. Tip the rammer forward to allow access to the sightglass. Secure the rammer in this position.



This procedure continues on the next page.

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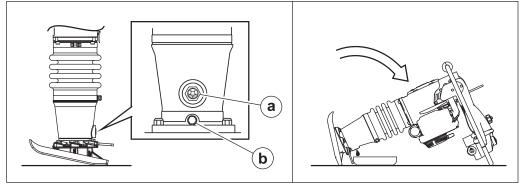


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- 2. Remove the sightglass. Clean the threads of the sightglass, then wrap the threads with Teflon tape.
- 3. Add oil to the machine through the sightglass opening in the housing.
- 4. Reinstall the sightglass, but do not torque it at this time.
- 5. Stand the machine upright and check the oil level.
- 6. Add oil as needed so that it fills 1/2 to 3/4 of the sightglass.
- 7. Torque the sightglass to 9 Nm (6 ft.lbs.).

Changing oilPerform the following procedure to change the ramming system oil.Note: Dispose of used oil in accordance with local environmental regulations.

1. Remove the drain plug (b). (On BS 50 machines, remove the sightglass (a).)



wc_gr007410

2. Tilt the rammer backward until it is resting on the handle and drain the oil into a suitable container.

Note: It may take up to 10 minutes for the oil to drain.

- 3. Reinstall the drain plug. Torque it to 54 Nm (40 ft.lbs.).
- 4. Add oil as stated above.

Result The ramming system oil has now been changed.



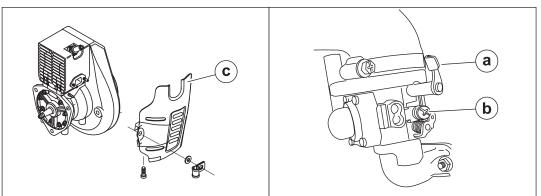
5.10 Adjusting the Idle Speed

Requirements		Tachometer
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Phillips screwdriver

Procedure Perform the procedure below to adjust the idle speed.

1. Remove the guard (c).



wc_gr007402

- 2. Start the engine and allow it to warm up to operating temperature.
- 3. Using the tachometer, set the engine idle speed with engine running at idle and choke (a) fully open.
- 4. Adjust idle speed screw (b) in or out to obtain correct idle speed. Refer to *Technical Data* for correct idle and operating rpm.

NOTICE: Do not over-tighten the idle speed screw. Damage to the carburetor may occur.

5. Reinstall the guard.

Result The idle speed has now been adjusted.



BS 60-2i / 70-2i

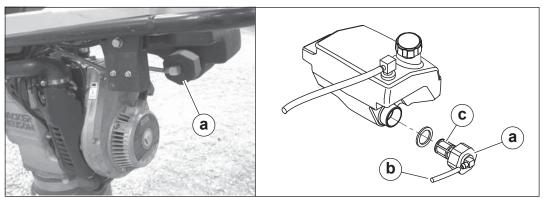
5.11 Inspecting and Cleaning the Fuel Filter

When Every year or every 1200 hours (whichever comes first)

Requirements ■ Engine stopped

- Fuel tank empty
- Clean, dry, lint-free cloth
- Replacement fuel filter (as needed)

Procedure Perform the procedure below to clean the fuel filter (a).





- 1. Clamp and disconnect the fuel line (b).
- 2. Unscrew and remove the fuel filter.
- 3. Wipe visible sediment or debris from the exterior of the fuel filter screen (c) using a clean, dry, lint-free cloth.
- 4. Inspect the fuel filter screen for cracks or damage. Replace the fuel filter if necessary.
- 5. Reinstall the fuel filter and reconnect the fuel line.
- 6. Check for fuel leaks before re-starting the machine.
- **Result** The fuel filter has now been inspected and cleaned.



Maintenance

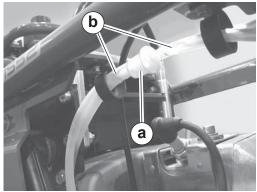
5.12 Replacing the In-Line Fuel Filter

When Every 5 months or every 500 hours (whichever comes first)

Requirements ■ Engine stopped

- Fuel tank empty
- Replacement in-line fuel filter

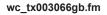
Procedure Perform the procedure below to replace the in-line fuel filter (a).



wc_gr010079

- 1. Close the fuel valve.
- 1. Clamp and disconnect the fuel lines (b) on both sides of the fuel filter.
- 2. Remove and discard the old in-line fuel filter in accordance with local environmental protection legislation.
- 3. Install the new in-line fuel filter and reconnect the fuel lines.
- 4. Open the fuel valve.
- 5. Check for fuel leaks before restarting the machine.

Result The in-line fuel filter has now been replaced.





5.13 Long	-Term Storage
Introduction	This machine requires preventive maintenance before long-term storage. Performing preventive maintenance helps to preserve machine components and ensures that the machine will be ready for future use.
When	Prepare your machine for extended storage if it will not be operated for 30 days or more.
Preparing for storage	Follow the procedures below to prepare your machine for storage. 1. Complete any needed repairs.
	 Replenish or change oils (engine, ramming sytem, etc.) per the intervals specified in the Periodic Maintenance table.
	4-cycle machines only: Consult the engine owner's manual for instructions on preparing the engine for storage.
Stabilizing the fuel	After completing the procedures listed above, fill the fuel tank completely and add a high-quality stabilizer to the fuel.
	 Choose a stabilizer that includes cleaning agents and additives designed to coat/protect the cylinder walls.
	 Make sure the stabilizer you use is compatible with the fuel in your area, fuel type, grade and temperature range. Do not add extra alcohol to fuels which already contain it (for example, E10).
	Add the correct amount of stabilizer per the manufacturer's recommendations.
Storing the machine	Perform these remaining steps to store your machine.
machine	1. Wash the machine and allow it to dry.
	2. Move the machine to a clean, dry, secure storage location.
	3. Secure the machine in an upright position.
	4. Cover the machine.



5.14 Machine Disposal / Decommissioning

Introduction This machine must be properly decommissioned at the end of its service life. Responsible disposal of recyclable components, such as plastic and metal, ensures that these materials can be reused-conserving landfill space and valuable natural resources. Responsible disposal also prevents toxic chemicals and materials from harming the environment. The operating fluids in this machine, including fuel, engine oil, ramming system oil, and grease, may be considered hazardous waste in many areas. Before decommissioning this machine, read and follow local safety and environmental regulations pertaining to the disposal of construction equipment. Preparation Perform the following tasks to prepare the machine for disposal. □ Move the machine to a protected location where it will not pose any safety hazards and cannot be accessed by unauthorized individuals. □ Ensure that the machine cannot be operated from the time of final shutdown to disposal. □ Drain all fluids, including fuel, engine oil, and ramming system oil. □ Seal any fluid leaks. Disposal Perform the following tasks to dispose of the machine. □ Disassemble the machine and separate all parts by material type. □ Dispose of recyclable parts as specified by local regulations. □ Dispose of all non-hazardous components that cannot be recycled. Dispose of waste fuel, oil, and grease in accordance with local environmental protection regulations.

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Basic Troubleshooting

6 Basic Troubleshooting

Problem	Cause	Remedy
Engine does not start,	No fuel in tank	Add fuel.
or stalls.	Spark plug fouled	Clean or replace spark plug.
	Low oil level in tank	Add oil.
	Fuel valve closed	Open fuel valve.
Engine does not accelerate, is hard to	Improper fuel mix: too much oil	Drain fuel and refill with proper fuel/oil mixture.
start, or runs erratically.	Spark plug fouled	Clean or replace spark plug.
onationity.	Obstructed muffler and/or exhaust port	Clear obstructions.
	Leaky crankshaft seals	Replace crankshaft seals.
	Dirty or clogged air cleaner	Service air cleaner.
Engine overheats.	Dirty cooling fins and/or fan blades	Clean cooling fins and/or fan blades.
Engine runs, rammer	Damaged clutch	Repair or replace clutch.
does not tamp.	Broken connecting rod or crank gear	Replace broken parts.
	Low engine performance: compression loss	Adjust compression.
	Obstructed exhaust port	Clear obstructions.
Engine runs, rammer	Oil or grease on clutch	Remove oil/grease from clutch.
operation is erratic.	Broken or worn springs	Replace broken parts.
	Soil buildup on ramming shoe	Clean soil from ramming shoe.
	Broken parts in ramming system or crankcase	Replace broken parts.
	Engine operating speed too high	Adjust engine operating speed.
Engine stops after idling for an extended period (about 17-1/2 minutes).	Automatic shutoff has occurred	Restart engine.



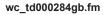
7 Technical Data

7.1 Rammer

Engine Power Rating

Net power rating per 80/1269/EEC and ISO 3046-1. Actual power output may vary due to conditions of specific use.

Item Number:		BS 60-2 i 0009339 0009419 0620613 0620614	BS 60-2i 0009393 0009420	BS 70-2i 0009341 0009401 0009426 0009428
	Ran	nmer		
Operating weight	kg (lb)	66 (145)	64 (141)	74 (164)
Engine model	—	WM80		
Engine speed - operating	rpm	4400 ± 100		
Engine speed - idle	rpm	2000 ± 100		
Max. rated power @ rated speed	kW(Hp)			2.0 (2.7) @ 4400 rpm
Clutch engagement	rpm	2500 ± 100		
Spark plug	type	Champion QL87YC		;
Electrode gap	mm (in)	0.76 (0.030)		
Cylinder head compression (cold)	bar/cm ³ (psi)	8.0–9.7 (120–140)		
Air cleaner	type	Three stage with cyclonic precleaner		
Engine lubrication	oil grade	NMMA TC-W3		
Fuel tank capacity	L (qt)	3.0 (3.2)		
Fuel	type	Regular unleaded gasoline		
Fuel consumption	L(qt)/hr	1.2 ((1.3)	1.4 (1.3)
Running time	hr	2	.5	2.3
Oil tank capacity	L (qt)	0.70 (0.75)		
Ramming system lubrication	oil grade	SAE 10W30		
Ramming system capacity	ml (oz.)	890 (30)		





7.2 Sound Measurements

Products are tested for sound pressure level in accordance with EN ISO 11204. Sound power level is tested in accordance with European Directive 2000/14/EC - Noise Emission in the Environment by Equipment for use outdoors.

the sound pressure level at operator's location (L_{pA}):

BS 60-2, BS 60-2i = 98 dB(A)

BS 70-2, BS 70-2i = 92 dB(A)

the guaranteed sound power level (L_{WA}) = 108 dB(A).

7.3 Vibration Measurements

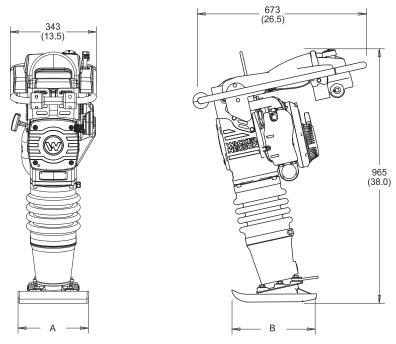
Products are tested for hand/arm vibration (HAV) level in accordance with ISO 5349, EN1033, and EN500-4 where applicable.

- HAV BS 60-2i = 7.6 m/s²
- HAV BS 70-2i = 6.8 m/s²

Refer to Section Proper Operation for further details.



7.4 Dimensions



wc_gr007404

Machine	Item Number	A mm (in.)	B mm (in.)
BS 60-2i	0009339	280 (11.02)	336 (13.25)
	0009393	280 (11.02)	342 (13.45)
	0009419	280 (11.02)	336 (13.25)
	0009420	280 (11.02)	342 (13.45)
	0620613	280 (11.02)	336 (13.25)
	0620614	280 (11.02)	342 (13.45)
BS 70-2i	0009341	330 (12.99)	342 (13.45)
	0009401	280 (11.02)	336 (13.25)
	0009426	330 (12.99)	342 (13.45)
	0009428	280 (11.02)	336 (13.25)



8 Emission Control Systems Information and Warranty

The Emission Control Warranty and associated information is valid only for the U.S.A., its territories, and Canada.

8.1 Emission Control System Background Information

Introduction

Wacker Neuson spark-ignited engines/equipment must conform with applicable Environmental Protection Agency (EPA) emissions regulations. There are two types of emissions that fall under these regulations: 1) exhaust, and 2) evaporative. These regulations require that manufacturers warrant the emission control systems for defects in materials and workmanship.

Furthermore, EPA regulations require all manufacturers to furnish written instructions describing how to operate and maintain the engines/equipment including the emission control systems. This information is provided with all Wacker Neuson engines/equipment at the time of purchase.

Exhaust Emissions

The combustion process produces carbon monoxide, oxides of nitrogen, and hydrocarbons. Control of hydrocarbons and oxides of nitrogen is very important because, under certain conditions, they react to form photochemical smog when subjected to sunlight. Carbon monoxide does not react in the same way, but it is toxic.

Wacker Neuson utilizes lean carburetor settings and other systems to reduce the emissions of carbon monoxide, oxides of nitrogen, and hydrocarbons.

Evaporative Emissions

Evaporative emissions are fuel emissions and generally include emissions that result from permeation of fuel through the fuel-system materials or from ventilation of the fuel system.

Wacker Neuson utilizes low-permeation fuel lines and fuel tanks where applicable to reduce evaporative emissions.

Problems that may affect Emissions

If any of the following symptoms arise, have the engine/equipment inspected and repaired by a Wacker Neuson dealer/service center.

- Hard starting or stalling after starting
- Rough idling
- Misfiring or backfiring under load
- Afterburning (backfiring)
- Presence of black exhaust smoke during operation
- High fuel consumption



Tampering and Altering

Tampering with or altering the emission control system may increase emissions beyond the legal limit. If evidence of tampering is found, Wacker Neuson may deny a warranty claim. Among those acts that constitute tampering are:

- Removing or altering of any part of the air intake, fuel, or exhaust systems.
- Altering or defeating the speed-adjusting mechanism causing the engine to operate outside its design parameters.

8.2 Limited Defect Warranty for Wacker Neuson Emission Control Systems

The Emission Control Warranty is valid only for the U.S.A., its territories, and Canada.

Wacker Neuson Sales Americas, LLC, N92 W15000 Anthony Avenue, Menomonee Falls, WI 53051, (hereinafter "Wacker Neuson") warrants to the initial retail purchaser, and each subsequent owner, that this engine/equipment, including all parts of its emission control systems, have been designed, built, and equipped to conform at the time of initial sale to all applicable emission regulations of the U.S. Environmental Protection Agency (EPA), and that the engine/equipment is free of defects in materials and workmanship which would cause this engine/ equipment to fail to conform to EPA regulations during its warranty period.

Wacker Neuson is also liable for damages to other engine/equipment components caused by a failure of any warranted parts during the warranty period.

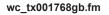
Limited Defect Warranty Period for Wacker Neuson Emission Control Systems

The warranty period for this engine/equipment begins on the date of sale to the initial purchaser and continues for a minimum of two (2) years. For the warranty terms for your specific engine/equipment, visit wackerneuson.com.

Any implied warranties are limited to the duration of this written warranty.

What is covered

Wacker Neuson recommends the use of genuine Wacker Neuson parts, or the equivalent, whenever maintenance is performed. The use of replacement parts not equivalent to the original parts may impair the effectiveness of the engine/ equipment emission controls systems. If such a replacement part is used in the repair or maintenance of the engine/equipment, assure yourself that such part is warranted by its manufacturer to be equivalent to the parts offered by Wacker Neuson in performance and durability. Furthermore, if such a replacement part is used in the repair or maintenance of the engine/equipment, and an authorized Wacker Neuson dealer/service center determines it is defective or causes a failure of a warranted part, the claim for repair of the engine/equipment may be denied. If the part in question is not related to the reason the engine/equipment requires repair, the claim will not be denied.





For the components listed in the following table, an authorized Wacker Neuson dealer/service center will, at no cost to you, make the necessary diagnosis, repair, or replacement necessary to ensure that the engine/equipment complies with the applicable EPA regulations. All defective parts replaced under this warranty become property of Wacker Neuson.

Systems Covered	Components	
Fuel metering system	Carburetor and internal parts	
	Air/fuel ratio feedback system (if applicable)	
	Cold start enrichment system (if applicable)	
	Regulator assembly (if applicable)	
Exhaust system	Catalytic muffler (if applicable)	
	Exhaust manifold (if applicable)	
Air induction system	Air filter housing	
	Air filter element*	
	Intake manifold (if applicable)	
Ignition system	Flywheel magneto	
	Ignition module	
	Electronic controls (if applicable)	
	Spark advance/retard system (if applica- ble)	
	Spark plug cap	
	Spark plug*	
Miscellaneous parts associated with the exhaust emission control system	Tubing	
	Fittings	
	Seals	
	Gaskets	
	Clamps	

Exhaust Emissions

* Indicates expendable maintenance items. Warranted only to first scheduled replacement point.



Systems Covered	Components	
Evaporative control system	Fuel tank (if applicable)	
	Fuel tank cap (if applicable)	
	Fuel line (if applicable)	
	Fuel line fittings (if applicable)	
	Clamps (if applicable)	
	Carbon canister (if applicable)	
	Purge port connector (if applicable)	
Miscellaneous parts associated with the	Clamps	
evaporative emission control system	Gaskets	
	Mounting brackets	

Evaporative Emissions

What is not covered

- Failures other than those resulting from defects in material or workmanship.
- Any systems or parts which are affected or damaged by owner abuse, tampering, neglect, improper maintenance, misuse, improper fueling, improper storage, accident and/or collision; the incorporation of, or any use of, add-on or modified parts, or unsuitable attachments, or the alteration of any part.
- Replacement of expendable maintenance items made in connection with required maintenance services after the item's first scheduled replacement as listed in the maintenance section of the engine/equipment operator's manual, such as spark plugs and filters.
- Incidental or consequential damages such as loss of time or the use of the engine/equipment, or any commercial loss due to the failure of the engine/ equipment.
- Diagnosis and inspection charges that do not result in warranty-eligible service being performed.
- Any non-authorized replacement part, or malfunction of authorized parts due to use of-non authorized parts.



Owner's Warranty Responsibility

The engine/equipment owner is responsible for the performance of the required maintenance listed in the Wacker Neuson engine/equipment operator's manual. Wacker Neuson recommends that all receipts covering maintenance on the engine/equipment be retained, but Wacker Neuson cannot deny warranty coverage solely for the lack of receipts or for the failure to ensure the performance of all scheduled maintenance.

Normal maintenance, replacement, or repair of emission control devices and systems may be performed by any repair establishment or individual; however, warranty repairs must be performed by an authorized Wacker Neuson dealer/ service center.

The engine/equipment must be presented to an authorized Wacker Neuson dealer/ service center as soon as a problem exists. Contact Wacker Neuson Product Support Department (1-800-770-0957) or visit wackerneuson.com to find a dealer/ service center in your area, or to answer questions regarding warranty rights and responsibilities.

How to Make a Claim

In the event that any emission-related part is found to be defective during the warranty period, you shall notify Wacker Neuson Product Support Department (1-800-770-0957, or technical.support@wackerneuson.com, or wackerneuson.com), and you will be advised of the appropriate dealer/service center where warranty repair can be performed. All repairs qualifying under this limited warranty must be performed by an authorized Wacker Neuson dealer/service center.

You must take your Wacker Neuson engine/equipment along with proof of original purchase date, at your expense, to the authorized Wacker Neuson dealer/service center during their normal business hours.

For owners located more than 100 miles from an authorized dealer/service center (excluding the states with high-altitude areas as identified in 40 CFR Part 1068, Appendix III), Wacker Neuson will pay for pre-approved shipping costs to and from an authorized Wacker Neuson dealer/service center.

Claims for repair or adjustment found to be caused solely by defects in material or workmanship will not be denied because the engine/equipment was not properly maintained and used.

The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.



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